

# How to SAVE on your EXPENSES with Minimal Effort

The Low Hanging Fruit...







What if someone told you they can...

SAVE up to 75% in 4()

**Expense Categories** 

with Risk and Cost

to your business?



### **Agenda**

- 1) Ways to improve bottom line
- 2) Cost of Goods reduction
- 3) Expenses / Indirect Costs reduction
- 4) Examples of Indirect Costs initiatives
- 5) Key questions to identify opportunities
- 6) Q & A



### 3 ways to improve bottom line...

a) Increase Sales



b) Cut Cost of Goods

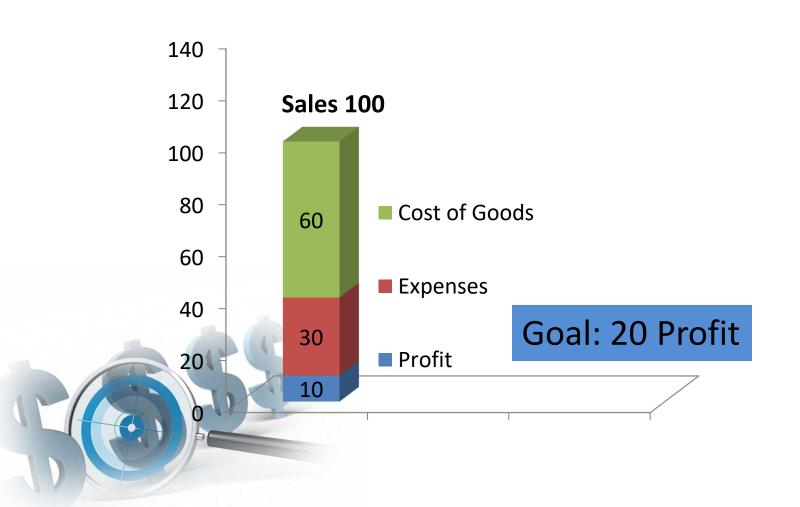


c) Reduce Expenses (Indirect Costs)



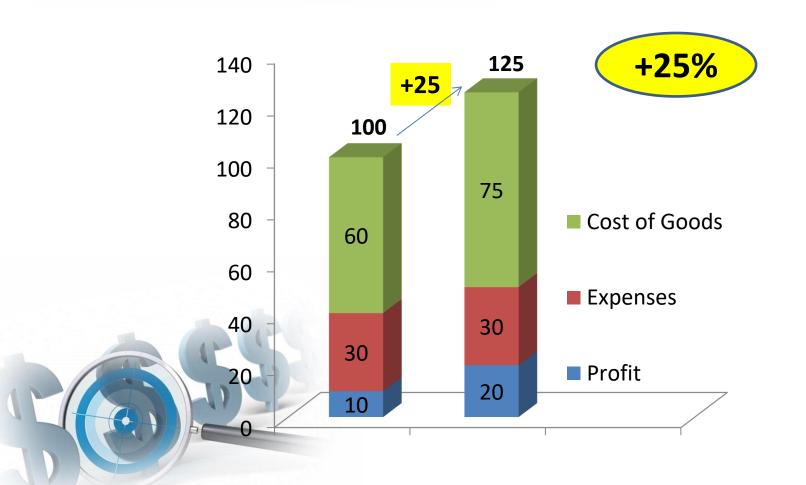


### Ways to improve bottom line...



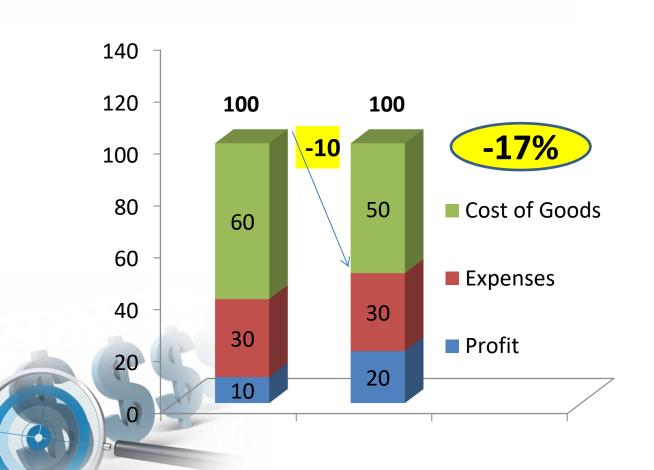


# Ways to improve bottom line: a) Increase Sales





# Ways to improve bottom line: b) Reduce Cost of Goods





### Strategies to reduce Cost of Goods

- 1) New suppliers for same materials
- 2) Change your product:
  - Formulation / Design
  - Packaging
  - Downsizing
- 3) Modify processes to improve productivity, reduce waste and/or labor



### **Challenges to reducing Cost of Goods**

#### 1) New vendors performance

- Internal testing
- Consistency on materials quality
- Delivery times and reliability
- Cost stability

#### 2) Maintain product quality

- Test prototypes with customers
- Guarantee product stability
- Customers perception of change
- Staff time



### Challenges to reducing Cost of Goods







### **Challenges to reducing Cost of Goods**

- 3) New process implementation
  - Monetary Investment (i.e New Machinery)
  - Staff time for design, testing and implementation
  - Requires Set up/Down time
  - Long implementation
  - Resistance to change
  - Workforce morale



#### **Bottom Line...**

# Cost of Goods reduction can be very effective, however ... it can be PAINFUL





### **Another option...**

# **Expenses / Indirect Costs Reduction The Low Hanging Fruit...**





#### **Indirect Costs Categories examples...**

Telecom



**Utilities** 



Insurance



**Merchant Processing** 



Freight



**Taxes** 



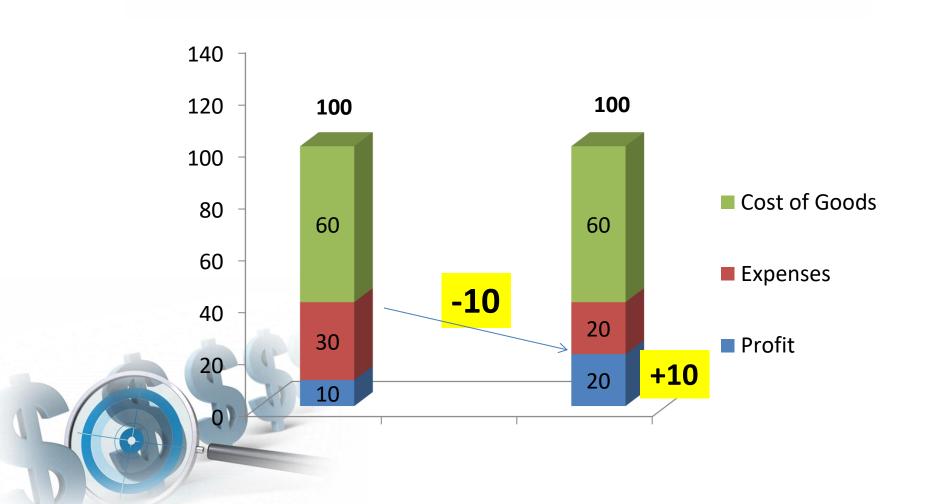


### **Indirect Cost Reduction advantages**

- 1) Changes don't affect product or service
- 2) Much easier to implement
  - Minimal time invested from staff
  - No changes to processes
- 3) Requires no monetary investment
  - Infinite ROI
  - RONI (Return on Non-Investment)
  - High return on staff time
- 4) Savings captured in shorter times
- 5) Doesn't affect employee morale



# Every dollar saved goes directly to bottom line...





#### Why businesses overspend in Indirect Costs?



Time/Resource Constraints



Lack of Industry knowledge



Focus on Sales or Direct Costs



Inertia/No will



# Direct vs. Indirect Costs Pet Cosmetics Manufacturer





\$2 per lb



\$0.95 Bottle



\$15/hr

**Direct Costs** 

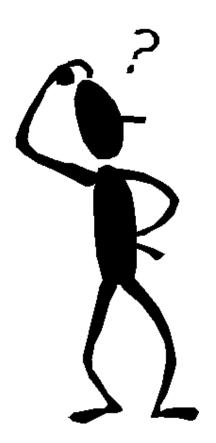


### Direct vs. Indirect Costs Beverage Manufacturer





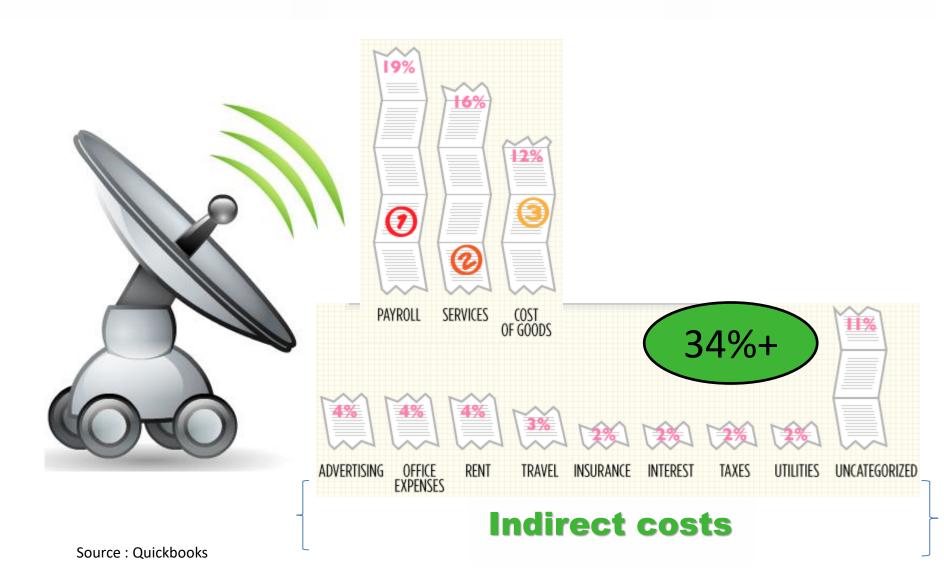




**Indirect Costs** 



#### Indirect costs usually slip under the radar...





### Some Indirect Costs Reduction examples...





#### **Indirect Cost Reduction - Telecom**

#### **Industrial Equipment Manufacturer**



- Locations connected with MPLS + Landlines
- Replaced it for SD Wan + PRI Technology with new more competitive vendor
- \$70K annual savings (41%)



#### Payroll Processing/Benefits Fresh Herbs Packer







- 5 locations nationwide
- Several Workers Comp claims
- Placed them with a PEO company, lowered WC and Healthcare Costs, added staff safety training
- \$60K annual savings (12%)



# Indirect Cost Reduction - Energy Plastic Bottle Manufacturer



- Found a lower rate based on their use
- Took advantage of a tax credit
- \$23K annual savings (12%)



### **Liability Insurance**

#### **Cheese Manufacturer / Distributor**



- Duplicity of Coverage (Plant + Distributor)
- Plant issued COI adding Distributors and Retailers as additional insured
- Reduced Distributor Liability Policy
- \$35K annual savings (45%)



## Indirect Cost Reduction - Property Taxes Pharmaceutical Manufacturer



- Helped analyze and appeal County Taxes
- \$25K annual savings (8%)



# Merchant Processing Building Materials Manufacturer



- New vendor better rates and service
- Level 3 processing
- Integrated AMEX processing with Visa/MC
- \$65K annual savings (32%)



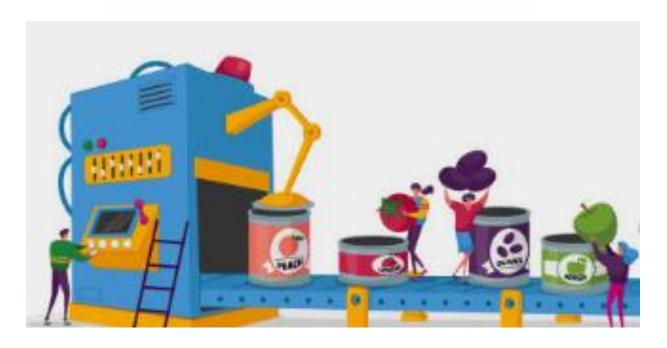
## Indirect Cost Reduction – R&D Ice Cream Manufacturer



- Coordinated process to do study and claim R&D Credits
- \$35K/yr savings + future credits
  - 4 hours invested by staff
  - \$8,750 \$/hr return on their time



## Indirect Cost Reduction – Water Food Manufacturer



- Coordinated Project to reduce Water use
- \$26K/yr savings (18%)



# Indirect Cost Reduction – ERTC Printing Company



- Coordinated process of qualification, credit calculation and filing
- \$2.5M credits



#### **Key Assumption on Expense Reduction**

# There is no such thing as a stable Optimal Cost...





# Challenges to sustain Optimal Costs

- 1) Business needs evolve
- 2) Technology innovation
- 3) Industry dynamics
  - New Vendors
  - New Plans
  - Market conditions

Reevaluate costs constantly



# **Key questions to identify Indirect Cost Opportunities**

- Are you keeping track of your invoices contracts and renewals?
   Auto-Renewals
- Do your current plans fit your needs?
  - i.e Garbage, Telecom, Energy.
- Do you have any redundancy or unused services?
  - i.e Telecom, PEOs, etc.
- Are there any new vendors, plans or technologies to provide same services? i.e Cellphones, Water, Freight.
- Is there a smarter way to cover the same need?
  - i.e. Insurance, Payroll, Packaging Materials, etc.



- Are you taking advantage of all available Federal or State incentives?
- Do you have the resources to monitor costs, contracts and new opportunities?
- If not...suggest asking for help to avoid...









- Founded 1993 in South Florida
- **Expanded Nationwide in 2010**
- Group of executives nationwide with extensive experience in Operations, Purchasing, Marketing and Consulting.
- One simple goal:

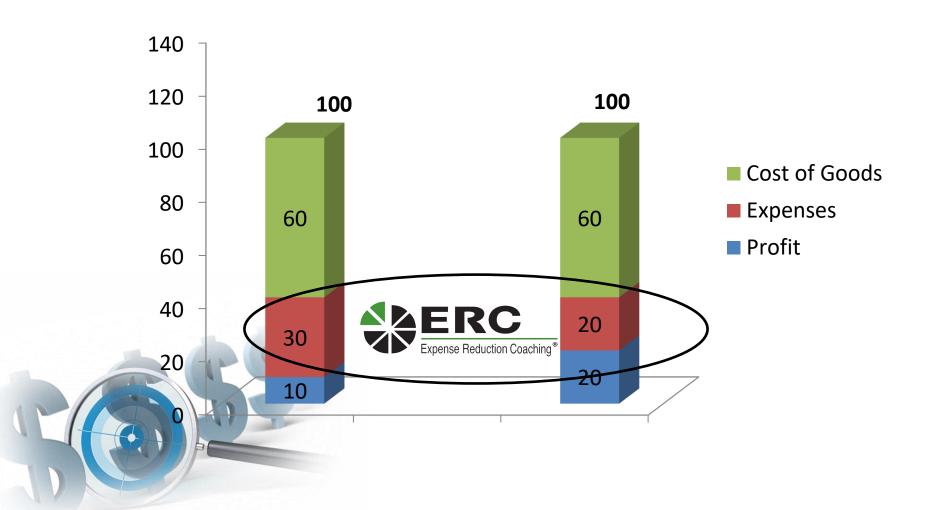
Help businesses improve profits by reducing Indirect Costs / Expenses







#### The world we live in...





#### **About ERC**



Industry Knowledge and methodology







Large and Reliable Vendor Network



**Results Oriented** 



Paid by Performance.
Savings pay fees





### Thank you for your time...



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